

The Needs

TOP NEEDS:

- Income Support & Public Assistance (1,232)
- Housing Assistance (123)
- Health Care (97)
- Utility Assistance (90)
- Food Assistance (89)

TOP UNMET NEEDS:

- VITA (136)
- Online Tax Preparation (16)
- Homeless Shelter (10)
- Electric Payment Assistance (8)
- Undesignated Temporary Financial Assistance (6)

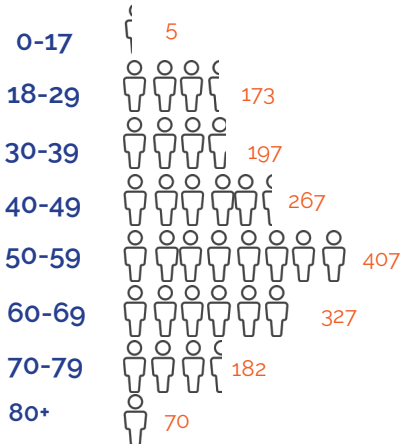
TOP REFERRAL AGENCIES:

- VITA Sites — UWAC
- Church Community Services
- Division of Family Resources
- VITA Sites — UWSJ
- Real Services

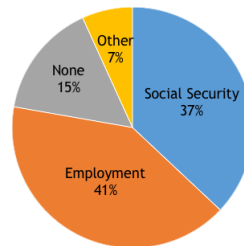
Total number of unmet needs: **264**

The People

Calls by Age:



Sources of Income:



Top Zip Codes:

- 46516
- 46514
- 46517
- 46526
- 46528

The Numbers

- 1,733** Total Calls Handled
- 2,326** Total Number of Referrals
- 57.55%** Number of First-Time Callers

- 45** Number of Homeless calls
- 1,327** Number of Healthcare Asks
- 1,480** Number of SNAP Asks