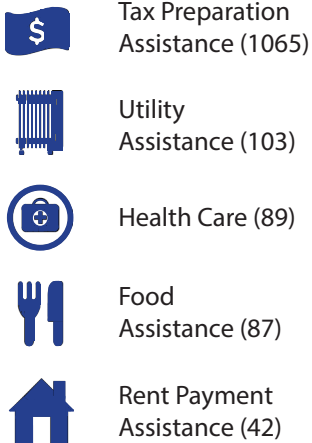
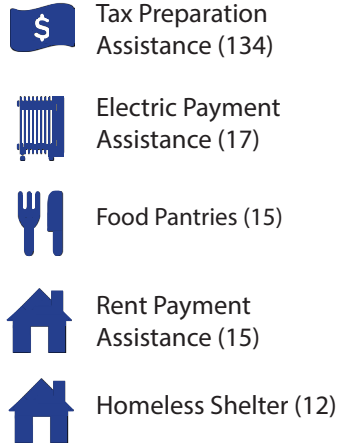


The Needs

TOP NEEDS:



TOP UNMET NEEDS*:



TOP REFERRAL AGENCIES:

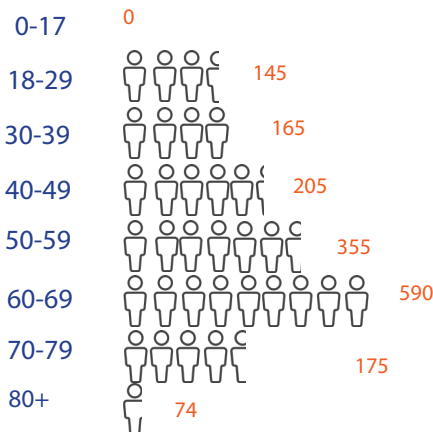
Volunteer Income Tax Assistance (VITA)
Real Services
Salvation Army Elkhart
Division of Family Resources
Concord Township Trustee

Total number of unmet needs*: **285**

*Unmet needs are recorded when there are no existing resources, or when a person is ineligible or refuses to utilize existing resources.

The People

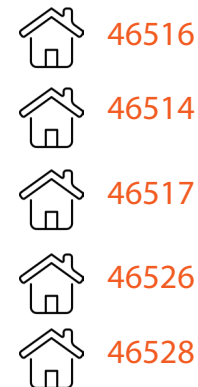
Calls by Age:



Sources of Income:



Top Zip Codes:



The Numbers

1,534 Total Calls Handled

2,366 Total Number of Referrals

28% Number of First-Time Callers

42 Number of Homeless Calls

1,330 Number of SNAP Asks

312 Number of Web Hits