

The Needs

TOP NEEDS:

- Utility Payment Assistance (7)
- Clothing, Personal, Household needs (5)
- Tax Preparation Assistance (4)
- Food Assistance (4)
- Health Care (4)

TOP UNMET NEEDS:

- General Furniture Provision (3)
- Home Maintenance and Minor Repair Services (3)
- Furnaces (2)
- Soup Kitchens (2)
- At Risk/Homeless Housing Related Assistance (1)

TOP REFERRAL AGENCIES:

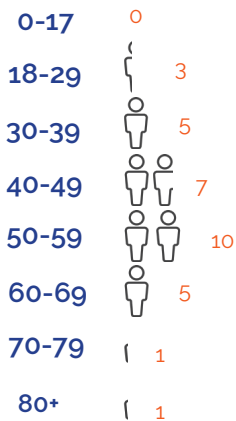
- Community and Family Resources
- Salvation Army
- Wayne Township Trustee
- Division of Family Resources
- Dunkirk Community Concerns & Food Bank

Total number of unmet needs: **24**

*Unmet needs are recorded when there are no existing resources, or when a person is ineligible or refuses to utilize existing resources.

The People

Calls by Age:



Sources of Income:

- 51%** Social Security
- 15%** Employment
- 15%** Other
- 12%** None

Top Cities:

- Portland
- Dunkirk
- Redkey



The Numbers

- 39** Total Calls Handled
- 89** Total Number of Referrals
- 46%** Number of First-time Callers
- 17** Number of Web Hits
- 35** Number of SNAP Asks
- 1** Number of Homeless Calls