









The Needs

TOP NEEDS:

-  Income Support & Public Assistance (484)
-  Housing Assistance (311)
-  Utility Assistance (191)
-  Food Assistance (160)
-  Health Care (124)

TOP UNMET NEEDS:

-  Tax Preparation Assistance (31)
-  Rent Payment Assistance (31)
-  Electric Service Payment Assistance (27)
-  Home Maintenance Repair Services (27)
-  Homeless Shelter (24)

TOP REFERRAL AGENCIES:

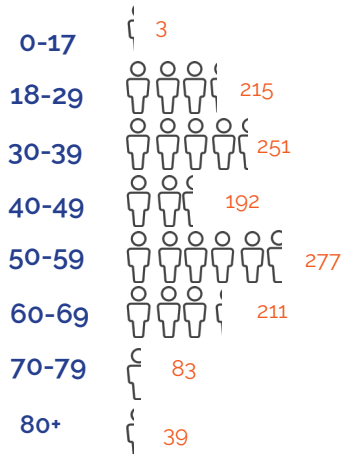
- Volunteer Income Tax Assistance
- Warsaw Community Church
- Combined Community Services
- Salvation Army
- Real Services

Total number of unmet needs: **366**

*Unmet needs are recorded when there are no existing resources, or when a person is ineligible or refuses to utilize existing resources.

The People

Calls by Age:



Sources of Income:

- 38%** Social Security
- 38%** Employment
- 11%** None
- 10%** Other

Top Zip Codes:

-  46580
-  46582
-  46567
-  46562
-  46590

The Numbers

- 1,364** Total calls handled
- 411** Number of Web Searches
- 2,594** Total Number of Referrals
- 48%** Number of First-time callers

- 79** Number of Homeless calls
- 1,185** Number of Healthcare Asks
- 1,243** Number of SNAP Asks