






The Needs

TOP NEEDS:

-  Utility Assistance (16)
-  Health Care (9)
-  Food Assistance (8)
-  Tax Preparation Assistance (8)
-  Housing Search and Information (7)

TOP UNMET NEEDS*:

-  Home Maintenance and Minor Repair Services (4)
-  Homeless Shelter (3)
-  Case/Care Management (2)
-  Electric Payment Assistance (2)
-  Food Pantries (2)

TOP REFERRAL AGENCIES:

- Brightpoint
- Division of Family Resources
- Quiet Knight
- Salvation Army Elkhart
- Volunteer Income Tax Assistance (VITA)

Total number of unmet needs*: **19**

*Unmet needs are recorded when there are no existing resources, or when a person is ineligible or refuses to utilize existing resources.

The People

Calls by Age:



Sources of Income:

- 32%** Social Security
- 28%** Employment
- 12%** None
- 11%** Other

Top Cities:

-  Lagrange
-  Wolcottville
-  Howe
-  Shipshewana
-  Topeka

The Numbers

- 70** Total Calls Handled
- 166** Total Number of Referrals
- 53%** Number of First-time Callers
- 6** Number of Homeless Calls
- 28** Total Web Hits
- 60** Number of SNAP Asks