

211 Annual Report 2017 Steuben County

the NEEDS:

the AGENCIES:

top needs:

1. ELECTRICITY PAY. ASSIST. (79)
2. RENT PAY. ASSIST. (50)
3. HOUSING SEARCH (32)
4. FOOD STAMPS/ SNAP (26)
5. GAS PAY. ASSIST (20)

most referred:

1. Quite Knight
2. Salvation Army Elkhart
3. Brightpoint
4. Pleasant Township
5. Indiana Housing Now

top unmet needs*:

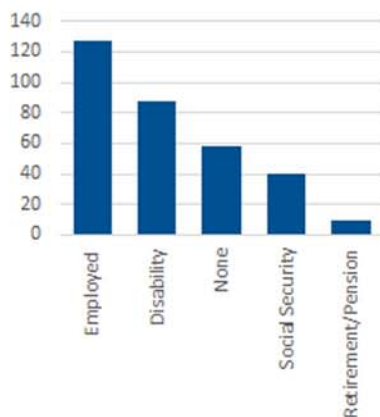
1. ELECTRICITY PAY. ASSIST. (24)
2. RENT PAY. ASSIST. (12)
3. HOMELESS SHELTERS (11)
4. HOME REPAIRS (9)
5. GAS PAY. ASSIST. (7)

total unmet needs: 164

*unmet needs are recorded when there are no existing resources, when a person is ineligible, or refuses to utilize existing resources.

the PEOPLE:

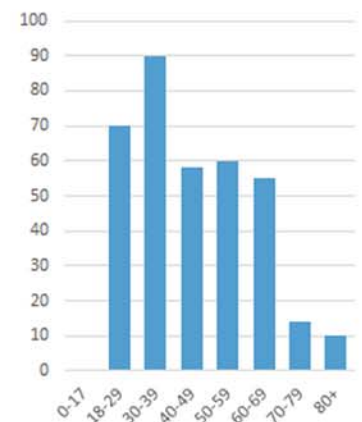
income source:



top 5 towns:

1. Angola
2. Fremont
3. Hudson
4. Hamilton
5. Pleasant Lake

age of caller:



1st time callers:

47%

the NUMBERS:

calls handled: 398
referrals offered: 930

healthcare asks: 155

homeless callers: 32

SNAP asks: 356