

The Needs

TOP NEEDS:

- Housing (37)
- Utility Assistance (31)
- Food Assistance (16)
- Health Care (14)
- Transportation (7)

TOP UNMET NEEDS:

- Electric Payment Assistance (7)
- Rent Payment Assistance (6)
- Gas Payment Assistance (3)
- Homeless Shelter (3)
- Air Conditioner, Fans (3)

TOP REFERRAL AGENCIES:

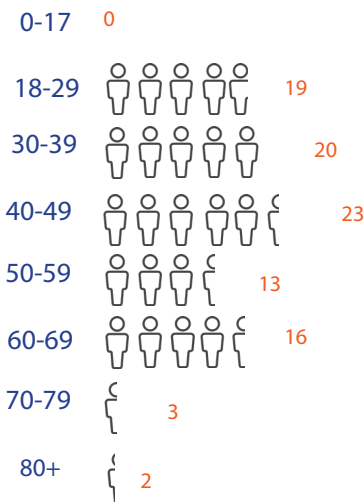
- Quiet Knight
- Salvation Army Elkhart
- Pleasant Township Trustee
- Division of Family Resources
- Brightpoint

Total Number of Unmet Needs: **43**

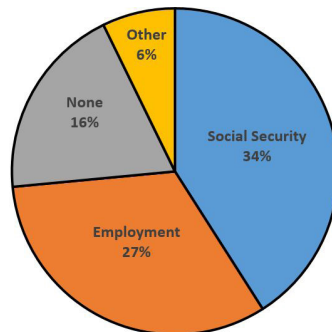
*Unmet needs are recorded when there are no existing resources, or when a person is ineligible or refuses to utilize existing resources.

The People

Calls by Age:



Sources of Income:



Top Cities:

- Angola
- Fremont
- Hamilton
- Hudson
- Pleasant Lake



The Numbers

- 105** Total Calls Handled
- 264** Total Number of Referrals
- 42%** Number of First-Time Callers
- 7** Number of Homeless Calls
- 19** Total Web Hits
- 93** Number of SNAP Asks