

211 Annual Report 2017 St. Joseph County

the NEEDS:

the AGENCIES:

top needs:

1. ELECTRICITY PAY. ASSIST. (619)
2. RENT PAY. ASSIST. (298)
3. FOOD PANTRIES (276)
4. FOOD STAMPS / SNAP (275)
5. HOME REPAIR (191)

most referred:

1. Hope Ministries
2. Real Services
3. Saint Vincent DePaul Society
4. Salvation Army Kroc Corps
5. Stone Soup

top unmet needs*:

1. ELECTRICITY PAY. ASSIST. (154)
2. HOMELESS SHELTER (120)
3. RENT PAY. ASSIST. (80)
4. FOOD PANTRIES (63)
5. RENTAL DEPOSIT ASSIST. (45)

total unmet needs: 1,915

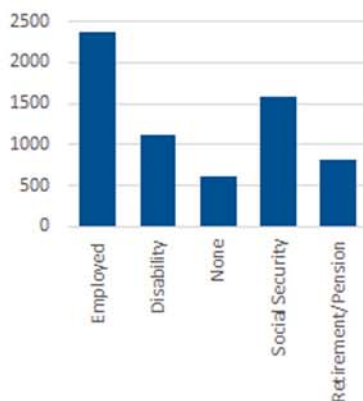
* Tax Assistance accounted for 3,742 needs and 580 unmet needs.

VITA was the most referred agency.

*unmet needs are recorded when there are no existing resources, when a person is ineligible, or refuses to utilize existing resources.

the PEOPLE:

income source:



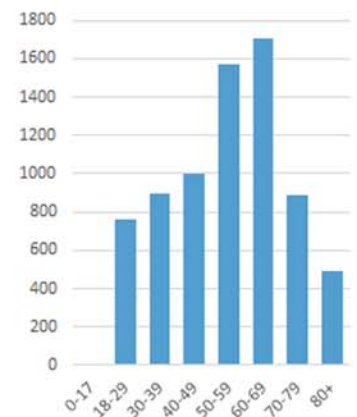
top 5 zipcodes:

1. 46628
2. 46619
3. 46545
4. 46614
5. 46544

1st time callers:

32%

age of caller:



the NUMBERS:

calls handled: 8,301
referrals offered: 14,503

healthcare asks: 3,619
homeless callers: 239
SNAP asks: 7,236