

The Needs

TOP NEEDS:

- Tax Preparation Assistance (3779)
- Utility Assistance (197)
- Food Assistance (192)
- Health Care (144)
- Rent Payment Assistance (59)

TOP UNMET NEEDS*:

- Tax Preparation Assistance (409)
- Electric Payment Assistance (37)
- Homeless Shelter (19)
- Rent Payment Assistance (14)
- General Furniture Provision (12)

TOP REFERRAL AGENCIES:

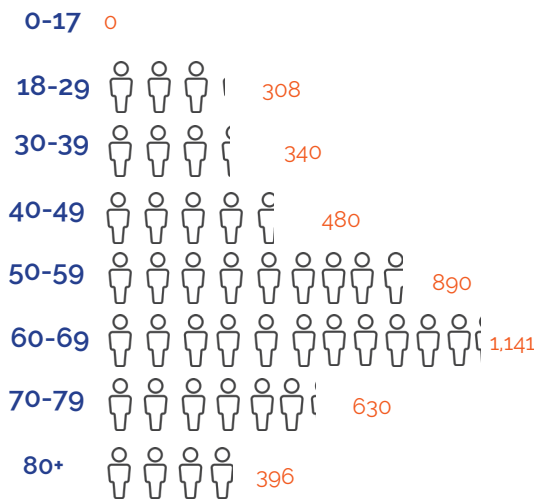
- Volunteer Income Tax Assistance (VITA)
- Notre Dame Tax Assistance Program (TAP)
- Hope Ministries
- Real Services
- Division of Family Resources

Total number of unmet needs*: **677**

*Unmet needs are recorded when there are no existing resources, or when a person is ineligible or refuses to utilize existing resources.

The People

Calls by Age:



Sources of Income:

- 35%** Social Security
- 33%** Employment
- 3%** None
- 1%** Other

Top Zip Codes:

- 46628
- 46619
- 46545
- 46614
- 46544

The Numbers

- 4,568** Total Calls Handled
- 6,373** Total Number of Referrals
- 30%** Number of First-time Callers
- 45** Number of Homeless Calls
- 378** Total Web Hits
- 4,009** Number of SNAP Asks