

The Needs

TOP NEEDS:

-  Utility Assistance (39)
-  Tax Preparation Assistance (32)
-  Food Assistance (21)
-  Health Care (17)
-  Specialized Information and Referral (9)

TOP UNMET NEEDS*:

-  Home Maintenance and Minor Repair Service (5)
-  Electric Payment Assistance (4)
-  Homeless Shelter (3)
-  Food Pantries (2)
-  General Counseling Services (2)

TOP REFERRAL AGENCIES:

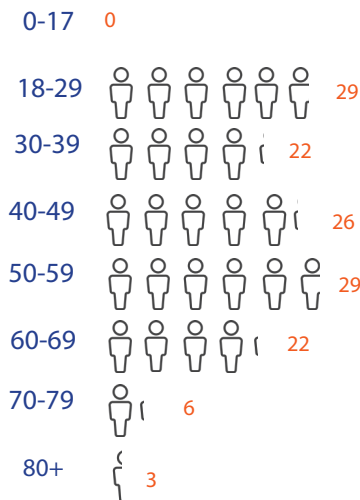
Brightpoint
Volunteer Income Tax Assistance (VITA)
Columbia Township Trustee
Whitley County Ministerial Association
Division of Family Resources

Total number of unmet needs*: **40**

*Unmet needs are recorded when there are no existing resources, or when a person is ineligible or refuses to utilize existing resources.

The People

Calls by Age:



Sources of Income:

- 34%** Social Security
- 32%** Employment
- 13%** None
- 8%** Other

Top Cities:

-  Columbia City
-  South Whitley
-  Churubusco



The Numbers

- 146** Total Calls Handled
- 312** Total Number of Referrals
- 42%** Number of First-time Callers
- 6** Number of Homeless Calls
- 136** Number of SNAP Asks
- 66** Number of Web Hits