





## The Needs

### TOP NEEDS:

-  Housing (26)
-  Utility Assistance (13)
-  Health Care (11)
-  Clothing, Personal, Household Needs (10)
-  Home Maintenance and Minor Repair (4)

### TOP UNMET NEEDS\*:

-  Air Conditioners, Fans (4)
-  Electric Payment Assistance (3)
-  Home Maintenance and Minor Repair (3)
-  Homeless Shelter (2)
-  Rental Deposit Assistance (2)

### TOP REFERRAL AGENCIES:

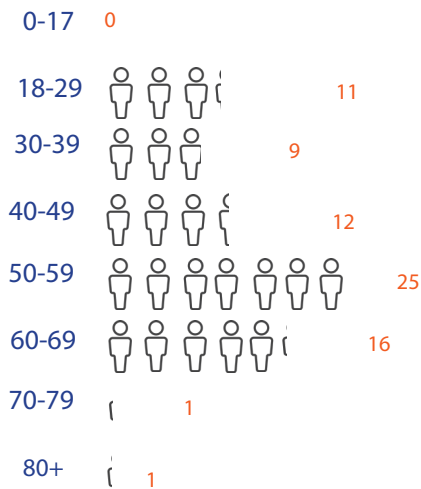
- Brightpoint
- Columbia Township Trustee
- Indiana Housing Now
- Whitley County Ministerial Association
- Helpline of Whitley County

Total Number of Unmet Needs\*: **33**

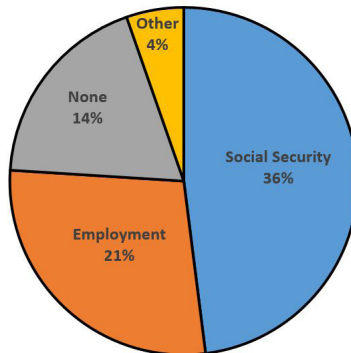
\*Unmet needs are recorded when there are no existing resources, or when a person is ineligible or refuses to utilize existing resources.

## The People



### Calls by Age:



### Sources of Income:



### Top Cities:

-  Columbia City
-  Churubusco
-  South Whitley



## The Numbers

- 83** Total Calls Handled
- 189** Total Number of Referrals
- 46%** Number of First-Time Callers
- 6** Number of Homeless Calls
- 74** Number of SNAP Asks
- 19** Number of Web Hits