





### The Needs

#### TOP NEEDS:

-  Utility Assistance (27)
-  Food Assistance (21)
-  Housing (15)
-  Clothing, Personal, Household Needs (7)
-  Health Care (7)

#### TOP UNMET NEEDS:

-  Electric Payment Assistance (6)
-  Furniture (5)
-  General Legal Aid (3)
-  Rental Deposit Assistance (3)
-  Rent Payment Assistance (2)

#### TOP REFERRAL AGENCIES:

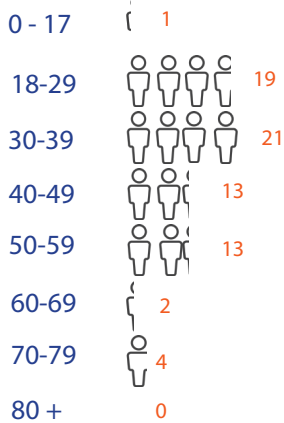
- Love INC
- Saint Mary's of the Assumption
- Adams County Consolidated Township Assistance
- Decatur Operation Help
- Community and Family Services

Total Number of Unmet Needs: **35**

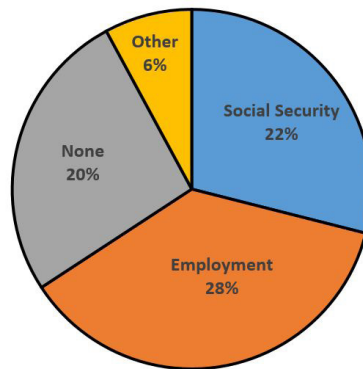
\*Unmet needs are recorded when there are no existing resources, or when a person is ineligible or refuses to utilize existing resources.

### The People





#### Calls by Age:



#### Sources of Income:



#### Top Cities/Towns:

-  Decatur
-  Berne
-  Geneva
-  Monroe

### The Numbers

- 80** Total Calls Handled
- 245** Total Number of Referrals
- 47%** Number of First-Time Callers
- 1** Number of Homeless Calls
- 77** Number of SNAP Asks
- 19** Number of Web Hits