

The Needs

TOP NEEDS:



Housing (3636)



Utility Assistance (2812)



Food Assistance (2706)



Income Support and Public Assistance (2646)



Legal, Consumer, & Public Safety Services (1982)

TOP UNMET NEEDS:



Electric Payment Assistance (379)



Homeless Shelter (322)



Food Pantries (263)



Food Vouchers (237)



Rent Payment Assistance (282)

TOP REFERRAL AGENCIES:

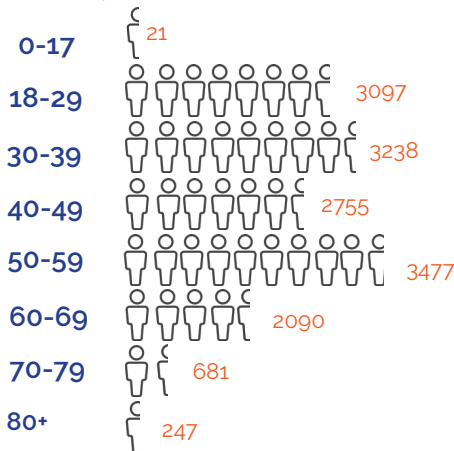
Inasmuch Ministries
Brightpoint
Wayne Township Trustee
Salvation Army
Associated Churches

Total number of unmet needs: **3,921**

*Unmet needs are recorded when there are no existing resources, or when a person is ineligible or refuses to utilize existing resources.

The People

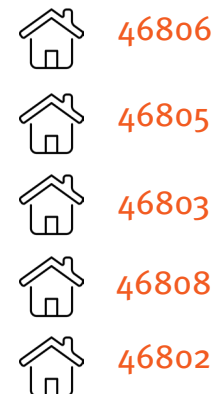
Calls by Age:



Sources of Income:

40% Social Security
35% Employment
15% None
8% Other

Top Zip Codes:



The Numbers

17,822 Total Calls Handled

34,855 Total Number of Referrals

47% Number of First-time callers

5,252 Number of Web Searches

1,337 Number of Homeless calls

15,747 Number of Healthcare Asks

15,815 Number of SNAP Asks