

The Needs

TOP NEEDS:

- Utility Assistance (29)
- Housing Assistance (27)
- Information Services (25)
- Income Support & Public Assistance (20)
- Food Assistance (19)

TOP UNMET NEEDS:

- Electric Payment Assistance (6)
- Home Maintenance (2)
- General Counseling (2)
- Rent Payment Assistance (2)
- Rental Deposit Assistance (2)

TOP REFERRAL AGENCIES:

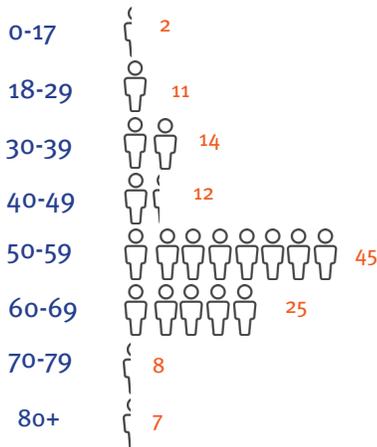
- Muncie Mission Ministries
- Salvation Army Blackford County
- Lifestream Services
- Community and Family Services
- Licking Township Trustee

Total number of unmet needs: **33**

*Unmet needs are recorded when there are no existing resources, or when a person is ineligible or refuses to utilize existing resources.

The People

Calls by Age:



Sources of Income:

- 59%** Social Security
- 19%** Employment
- 11%** None
- 9%** Other

Top Cities:

- Hartford City
- Montpelier

The Numbers

- 134** Total Calls Handled
- 130** Number of Healthcare Asks
- 123** Number of SNAP Asks

- 67** Number of Web Searches
- 7** Number of Homeless Calls
- 272** Total Number of Referrals
- 54%** Number of First-time callers