





The Needs

TOP NEEDS:

-  Utility Payment Assistance (12)
-  Housing (11)
-  Food Assistance (10)
-  Individual, Family, & Community Support (12)
-  Health Care (9)

TOP UNMET NEEDS:

-  Home Maintenance & Minor Repair Services (13)
-  Rent Payment Assistance (6)
-  Air Conditioner (5)
-  Food Pantries (3)
-  Home Rehabilitation Programs (3)

TOP REFERRAL AGENCIES:

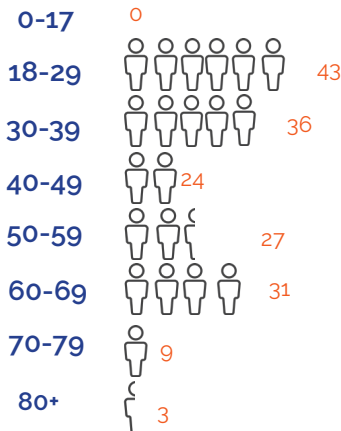
Lifestream
Division of Family Resources
Community and Family Services
Wayne Township Trustee
Salvation Army

Total number of unmet needs: **68**

*Unmet needs are recorded when there are no existing resources, or when a person is ineligible or refuses to utilize existing resources.

The People

Calls by Age:



Sources of Income:

- 45%** Social Security
- 32%** Employment
- 13%** None
- 8%** Other

Top Cities:

-  Portland
-  Dunkirk
-  Redkey
-  Pennville



The Numbers

- 58** Number of Web Searches
- 186** Total calls handled
- 368** Total Number of Referrals
- 61%** Number of First-time callers
- 174** Number of Healthcare Asks
- 171** Number of SNAP Asks
- 3** Number of Homeless calls