

# The Needs

**TOP NEEDS:**

- Housing Assistance (29)
- Utility Assistance (15)
- Food Assistance (14)
- Individual, Family, & Community Support (11)
- Legal, Consumer, & Public Safety Services (9)

**TOP UNMET NEEDS\*:**

- Electric Service Payment Assistance (4)
- Homeless Shelters (3)
- Home Maintenance (3)
- Undesignated Temporary Financial Assistance (2)
- Air Conditioner (1)

**TOP REFERRAL AGENCIES:**

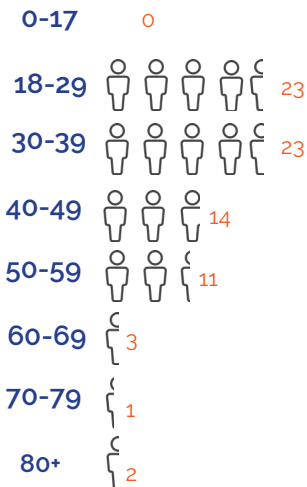
- Community Care of Wells County
- Salvation Army
- United Way of Wells County
- Indiana Legal Services
- Lancaster Township Trustee

Total number of unmet needs: **20**

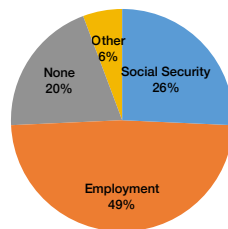
\*Unmet needs are recorded when there are no existing resources, or when a person is ineligible or refuses to utilize existing resources.

# The People

**Calls by Age:**



**Sources of Income:**



**Top Cities:**

- Bluffton
- Ossian
- Uniondale
- Craigville
- Markle



# The Numbers

- 90** Total Calls Handled
- 194** Total Number of Referrals
- 74** Total Web Searches
- 54%** Number of First-time callers
- 4** Number of Homeless Calls
- 82** Number of Healthcare Asks
- 81** Number of SNAP Asks